



# **THE INTERNATIONAL MEDIATION TRAINING CURRICULUM**

# Table Of Contents

01

About us

02

Our trainers

03

Training formats

04

Live online training

05

Self-paced online  
courses

06

Certification

07

Fair price system

08

Testimonials

A close-up, low-angle shot of a laptop screen. The screen displays a video conference with multiple participants arranged in a grid. The participants are diverse in age and ethnicity, all smiling and looking towards the camera. The laptop is open, and the keyboard is visible at the bottom. The background is a soft, out-of-focus indoor setting.

# About us



**International Mediation Campus (IM Campus) is a leading institute for online mediation and alternative dispute resolution training based in Europe.**

**You can build your expertise at IM Campus and become an internationally qualified (IMI) and university-certified mediator by completing 40 hours of live online mediation training within 12 weeks or 1 intensive week. We also offer customized training both online and in-person for large groups.**



A laptop screen is shown at an angle, displaying a video conference. The screen is filled with a grid of small video windows, each showing a different person. The people are diverse in age and ethnicity, and they are all smiling or looking towards the camera. The background of the video windows is a light blue color. The laptop is silver and is sitting on a wooden desk. The background of the image is a blurred office setting.

# Our trainers

# QUALIFIED TRAINERS

## from all over the world

- Our trainers are experts in the mediation sector from 25+ different countries.
- They have many years of experience and a strong track record in mediation and training.
- They have worked with renowned international organizations, businesses, public institutions, and individuals.
- We have trainers specializing in business, commercial, workplace, family, and multi-party mediation.





**Ana Maria Maia Gonçalves**

Business Leader in Global Organizations, Educator, Mediator, and Executive Coach  
Portugal



**Anat Cabili**

Mediator, Facilitator and Attorney  
Israel



**Catherine Davidson**

Mediator  
United Kingdom



**Dr Greg Bond**

Mediator and Trainer



**Constantin-Adi Gavrilă**

International mediator, CEO  
ADR Center Romania  
Romania



**Dr Adeyemi Agbelusi**

Accredited Arbitrator, Mediator  
and Mediation Advocate and  
Trainer  
Nigeria



**Fola Alade**

Attorney-Mediator and Notary  
Public  
Nigeria



**James Claxton**

Mediator, Arbitrator & Law  
Professor  
Japan



**Dr Nadine Ansorg**

Lecturer & Researcher  
United Kingdom



**Claude Amar**

Mediator and Architect  
France



**Diego Faleck**

Mediator, Settlement Counsel  
and Dispute Systems Designer  
Brazil



**Fidana Alieva**

Mediator  
Kyrgyzstan



**Prof Feargal Cochrane**

Professor & Researcher  
United Kingdom



**Steve Rottman**

Mediator  
United States of America



**Lisa Parkinson**

Trainer  
United Kingdom



**Ken Cloke**

Director of the Center for  
Dispute Resolution  
United States of America





**Ian Rigden OBE MA FRGS**  
Regional Advisor  
United Kingdom



**Julian Ferguson**  
Mediator and Ethicist  
Canada



**Maria Francesca Francese**  
IMI Certified Mediator, MCIArb  
Italy



**Matthias Ryffel**  
International Mediator  
Switzerland



**Miglė Žukauskaitė-Tatorė**  
Mediator & Researcher  
Lithuania



**Mohamed Najib Rahmi**  
Mediator and Facilitator  
Morocco



**Mike Waite**  
Associate Practitioner  
United Kingdom



**Dr Andrea Hartmann-Piraudeau**  
Mediator, Director and Founder  
of the IM Campus  
Germany



**Sezil Durmus**  
Attorney at Law & Mediator  
Turkey



**Sameer Shah**  
Panel Mediator and Senior  
Lecturer  
India



**Rebecca Webber Gaudiosi**  
Mediator, Negotiator & Researcher  
United States of America



**Prof Ran Kuttner**  
Associate Professor of  
Dispute Resolution & Mediator  
Israel



**Vod K. S. Chan**  
International Arbitrator & Mediator  
China



**Ye-Min Wu**  
Negotiations Trainer & Mediator  
Singapore



**Sylvia Garibaldi**  
CEO and Founder of SG and  
Associates  
Canada

A laptop screen is shown at an angle, displaying a video conference. The screen is filled with a grid of small video feeds of various people. The participants are diverse in age and ethnicity. The laptop is open, and the keyboard is partially visible at the bottom left. The background is a soft, out-of-focus grey.

# TRAINING FORMATS



# THE TRAINING FORMATS

we offer

- Live online training over twelve weeks (40 hours)
- Live online training over one week (40 hours)
- Self-paced (asynchronous) online courses
- Tailor-made training and coaching



A laptop screen is shown at an angle, displaying a video conference. The screen is filled with a grid of small video feeds of various people. A large, semi-transparent blue banner is overlaid across the middle of the image, containing the text "LIVE online training" in white. The background is a soft, out-of-focus grey.

# LIVE online training



## **OUR CERTIFIED** live online mediation training

- 40 hours of live online training over a 12-week or 1-week period.
- Participants and trainers have interactive and engaging training in a virtual room.
- The sessions include theoretical input, discussions, mediation simulations, supervision, peer group exercises, and role plays.

# TOPICS OF THE SESSIONS

**Session 1** Get to know each other

**Session 2** Introduction to mediation

**Session 3** Communication techniques

**Session 4** The nature of conflicts

**Session 5** Pre-mediation

**Session 6** Setting an agenda

**Session 7** Introduction to exploring interests

**Session 8** Exploring interests

**Session 9** Practice session  
(1-3 mediation phases)



## **Session 10**

**Options and solutions**

## **Session 11**

**Negotiation in mediation**

## **Session 12**

**Practice session  
(1-5 mediation phases)**

## **Session 13**

**The power of questions**

## **Session 14**

**Workplace mediation**

## **Session 15**

**Practice session  
(1-5 mediation phases)**

## **Session 16**

**Emotions in mediation**

## **Session 17**

**Building consensus and dialogue**

## **Session 18**

**International case study**

## **Session 19**

**Feedback**

A laptop screen is shown at an angle, displaying a video conference. The screen is filled with a grid of small video windows, each showing a different person. The people are diverse in age and ethnicity. The background of the image is a soft, out-of-focus grey. A large, semi-transparent blue banner is overlaid across the middle of the image, containing the text "SELF-PACED online courses" in white. The text is in a large, bold, sans-serif font. The word "SELF-PACED" is in all caps, while "online courses" is in title case. The overall image conveys a sense of modern, accessible education.

# SELF-PACED online courses

A person is seen from behind, wearing a black headband and headphones, sitting at a wooden desk. They are working on a silver laptop. To the left of the laptop is a spiral-bound notebook with some writing on it. The background is a blurred indoor setting with a window.

# WHAT TO EXPECT FROM

our mediation self-paced online courses

Our self-paced online courses introduce you to mediation and ADR and deepen your knowledge about the topics discussed in the live training.

They include around 60 hours of videos, reading resources, and exercises covering the following topics:  
history of mediation, principles of mediation, alternative dispute resolution, communication techniques, conflict dynamics, and emotions in mediation.



# BENEFITS OF

## our self-paced online courses

- Learn more about mediation, conflict theory and dynamics, and strategic communication.
- Study whenever you want, wherever you want.
- Deepen your understanding of alternative dispute resolution (ADR) and conflict management.
- Get certified.
- Start your journey to become a conflict resolution expert and mediator.



# CERTIFICATION





# RECEIVE A MEDIATOR CERTIFICATE

approved by the IMI and ISM

After completing our online mediation training, you can receive different certificates depending on the requirements met.

These certificates make you eligible to become an IMI-qualified mediator making you internationally recognized and part of an international network of mediation professionals.





# CERTIFICATION

## Certificate

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IM Campus Mediation  
Certificate

## Requirements

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40 hours of live online  
training only.

IM Campus Mediation  
Certificate to become an  
IMI Qualified Mediator

40 hours of live online training  
+ 1-hour on-site mediation  
simulation recording and a  
written reflection about it.

IM Campus Mediation Certificate  
to become an IMI Qualified  
Mediator + the International  
School of Management (ISM  
University) Certificate

40 hours of live online training +  
60 hours of self-paced online  
courses + 1-hour on-site  
mediation simulation recording  
and a written reflection about it.



The image features a laptop screen in the foreground, angled towards the viewer, showing a video conference with several participants. The participants are arranged in a grid, with some visible in the top row and others in the bottom row. The background is a soft, out-of-focus office environment. A large, solid blue horizontal band is positioned across the middle of the image, containing the text "FAIR PRICE SYSTEM" in white, bold, sans-serif capital letters.

# FAIR PRICE SYSTEM





*Having a diverse team of participants and especially the trainers coming from every place in the world, means they have their own ideas and points of view about mediation and this gave us a really wide variety of ideas to adopt for when we become mediators in the future.*

**Sepide Tabatabaee**  
**Lawyer**  
**Iran**



*IMC presents a huge spectrum of the field of mediation with an enriching variety of speakers, approaches, thoughts, and insights along with simulations that range from family to peace negotiations!*

**Kerem Can**  
**Actor**  
**Germany**



*Being part of IM Campus was an enriching opportunity actually it was an outstanding adventure. I was able to learn new techniques, improve my mediation skills & most of all made new friends from all over the globe. PROUD TO BE AN IMCAMPUS ALUMNI.*

**Rabih Sfeir**  
**Attorney at Law**  
**Lebanon**



*If you decide to take a course at IM Campus, you should be ready to:*

- a high-level organization of the IMC team
- be taught by highly professional Mediators with a worldwide reputation
- make friends with your classmates
- get additional webinars as a bonus
- enjoy the course

**Oleh Tiurin**  
**Deputy Commercial Director**  
**Ukraine**







*Everything was so enriching and I loved this multicultural class. I think that was the main learning here because we learnt to be an international mediator because this is a huge cross-cultural mediation. When I need a co-mediator from another country, I will remember you.*

**Daniel Brantes**  
Researcher  
Brazil



*I can't think of one day where there wasn't a direct clash with between IMC's training sessions and my university classes. At the end, I skipped my university classes and instead joined the training sessions every single time because I learned so much more at IMC!*

**Ambarin Khambati**  
Lawyer & Mediator  
India



*Thank you, IMC, for making this mediator training so interesting! It has triggered inside me a desire to go beyond the course material and to start practicing mediation.*

**Romain Muller**  
EU Projects Officer &  
Embodiment Facilitator  
Switzerland



*IMC's mediator training was 20 weeks of constant learning! The support given to us throughout the course was highly notable and all the modules were well connected: we knew that with each module, we were building on the knowledge of the previous one in a very constructive manner.*

**Sharon Christians**  
Retired Corporate Executive  
France





# Get in touch



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